

Student Financials

Using the NU Customer Accounts Page

NAVIGATION

From your Administrator Homepage, click on the Classic Home tile, and navigate from the Main Menu to NU Customer Account

The Term Detail section which displays the itemized detail transactions for the selected term.

The Anticipated Aid section which displays the Anticipated Financial Aid for the selected term.

ID Section

tt#i•3 11.52 29d3.8-0.003 Tw 0.21 Tc 0 Tw 1.542 0 Tdc Tc 0.01 Tw oun Td 4Qc

Grand Total Section

The second section of the page displays the sum of all charges and payments made to the student's account but may not include payments made through QuikPAY or peerTransfer (for international students) in, at least, the last 48 hours (or 2 business days).

- The Account Balance is the student's overall accumulative actual account balance not including Anticipated Aid.
- The Anticipated Aid is the overall accumulative total amount of anticipated financial aid pending disbursement up to this point.
- The Net Balance is the student's overall accumulative current account balance including Anticipated Aid. (In other words, the Account Balance minus the

ID Section Details

The ID Section contains the student's ID (EmplID) and Name. In addition, the Equation Variables link (EqtnVar) which contains attribute information, the Unapplied Deposits link (UnappDep) which displays unapplied deposits and the Academic Information link (AcadInfo) which displays registration information all appear here.

1. The Eqtn Var link:

Click on the EqtnVar link to access the Equation Variables sub-page. This sub-page displays Equation Variable information by term. Use the scroll buttons to scroll between Careers. Use the scroll buttons at the next level to scroll between Terms.

The Equation Variables are described below:

Equation Variable	Description
F/S Code	Faculty/Staff

2. The Unapp Dep link:

The Unapplied Deposits sub-page displays information concerning deposits which have been posted to the student's account but not yet applied to charges.

IT 10/15/17

Clicking on the Academic Plan link located to the right of the term you wish to select will display the Academic Information, Academic Plans subpage. This page displays the student's academic plan history. You can scroll through the terms to view the student's plans.

Clicking on the Enrollment link located to the right of the term you wish to select will display the Academic Information, Enrollment Summary subpage. This page displays the classes in which the student is enrolled for the term. Information about each class is provided, including: class number, number of units and the Add or Drop date.

The scroll button allows you to view additional classes for the selected term as needed or click [View All](#) to view all classes the student is enrolled in for the selected term (including all dropped courses).

While in the Enrollment Summary subpage, clicking the Class Info link next to a specific class will provide additional information about that class, such as where the class meets, when the class meets and the instructor name.

4. Negative Service Indicator

Clicking the icon will open the Manage Service Indicators page which displays the type of hold and the reason for the hold.

5. Positive Service Indicator

Clicking the icon will open the Manage Service Indicators page which displays the type of hold and the reason for the hold. In many cases the positive service indicator confirms a student record has been audited and transcript can be released if requested.

6. FERPA

FERPA stands for the Family Educational Rights and Privacy Act. A FERPA icon on a student's NU Customer Account page means a student has requested to invoke FERPA to block the release of Directory Information. At Northwestern University, Directory Information is limited to:

- name
- local and home address and telephone
- e-mail address
- school or college
- class
- major field of study
- dates of attendance
- enrollment status
- expected graduation date
- degrees and awards received
- the most recent educational institution attended
- weight, height and age of members of varsity athletic teams
- photograph of the student taken for University purposes, such as a WildCard photograph

Directory information also includes class rosters listing students in a Northwestern academic course; such rosters may only be used for the purpose of conducting that course. In addition, directory information includes NetID, but NetID will be used for internal campus use only.